



CARPENTER CANINE CLUB DAYCARE GUEST SUPPLEMENTAL POLICIES

Flea Evidence:

- 🐾 If fleas are found on your pet at check-in, they will be administered Capstar, an added preventative which kills adult fleas.
- 🐾 We then ask that you treat your pet accordingly with one of the pre-approved flea and tick preventatives previously listed.
- 🐾 Your pet will be unable to participate in daycare that day due to the risk of contamination of our facilities and other guests.
- 🐾 We welcome your pet back following treatment as well as a negative flea-check.

Daycare Program:

- 🐾 Dogs are separated into groups according to size, temperament & compatibility.
- 🐾 Daycare guests will be treated to monitored group recreation time throughout the day for 30 minute sessions.
- 🐾 This time consists of supervised outdoor exercise and play time together in our canine courtyard.
- 🐾 While indoors, your dog can socialize, relax and watch television in our climate-controlled daycare lounge.
- 🐾 If your pet instigates unwanted or disruptive behavior, the Inn at Carpenter Animal Hospital reserves the right to modify your pet's activities for that day.
- 🐾 If similar behavior continues to be observed during future daycare sessions, the Inn at Carpenter Animal Hospital reserves the right to request your pet no longer participate in group daycare activities.
- 🐾 The Inn at Carpenter Animal Hospital *strongly recommends* that your pet attend a training program to address any recurring issues that may arise during daycare to assure the safety of your pet, as well as patrons of the Carpenter Canine Club at Carpenter Animal Hospital.
- 🐾 We welcome your pet back to daycare following *completion* of training as well as analysis for issue resolution by the Inn staff at Carpenter Animal Hospital.

Daycare Hours:

- 🐾 7:30am -6:00pm Monday through Friday.
- 🐾 The Inn at Carpenter Animal Hospital reserves the right to cancel daycare the day prior to, day of and day after the following holidays due to high-volume check-ins and/or check-outs along with limited space to accommodate our daycare guests.
- 🐾 Thanksgiving 🐾 Christmas 🐾 New Year's 🐾 Easter 🐾 Spring Break 🐾 Memorial Day 🐾 July 4th 🐾 Labor Day

Daycare Check-In:

- 🐾 Daycare sessions must be pre-scheduled.
- 🐾 We prefer that your dog is dropped-off between 7:30am and 9:00am to allow our staff to plan play groups accordingly.
- 🐾 If your pet is due for any medical services or Wellness updates please schedule a medical appointment prior to the day of their daycare participation.
- 🐾 If this is not possible, please drop your pet off as early as possible so they may be seen and have more time to play with their friends.
- 🐾 If you choose to drop-off your pet in this situation, allow an extra 15 minutes for the staff at Carpenter Animal Hospital to obtain any necessary information needed to properly care for your pet.
- 🐾 We cannot accept the consent of a person who may not know your pet well enough to give us all the information we need to properly care for them or who is not financially responsible for the pet and we may decline to accept the pet as our guest for daycare that day.

Daycare Check-Out:

- 🐾 Check-out time is between 12noon and 1:00pm for ½ day of daycare OR between 4:00pm and 6:00pm for a full day of daycare.
- 🐾 Check-out time is between 5:00pm and 6:00pm if you select to have your pet bathed.
- 🐾 Check-out after 6:00pm is not available.

updated 01/01/14